

40th ANNUAL REPORT 2018 – 2019



Western Port Community Support Inc.

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Western Port Community Support Historic Events

Western Port Community Support Inc. was born out of the efforts of a group of local residents in August 1978. It began with a Public Meeting and from this action an Advisory Committee was formed. Its sole purpose was to establish a Citizens Advice Bureau (CAB), a place where people could go to get information and support on a wide range of issues.

The doors opened for the first time to the community on April fool's Day in 1979 from the Hastings Infant Welfare Centre with a total of 12 volunteers. Those who wanted to become CAB volunteers initially attended a training session at Dandenong Psychiatric Hospital in 3 hour sessions, once a week for 14 weeks. It wasn't long however before the CAB moved from the Infant Welfare Centre to King Street, Hastings sharing the small two roomed building with workers from the Family Planning Clinic, Welfare Agency, Home Help and Meals on Wheels.

This practice of co-locating several services under the one roof is still very much a part of our role as a service provider and that continues today. Over the years Western Port Community Support has provided a much needed start up base for many local support agencies including the Salvation Army, Good Shepherd, and the Frankston North Legal Service now known as Peninsula Community Legal Service.

In 1986 the center moved to a house at 15 Marine Parade but on October 4 the building burned down losing everything in the fire. On January 13, 1987, the CAB known at this point in time as the Hastings Resource Centre moved back to King Street this time sharing premises with the C.E.S., Department of Social Security, Mornington Peninsula Community Health Services and old friends the Family Planning Clinic.

By 1994 the agency was experiencing an enormous increase in people requesting emergency relief and by 1995 the Committee approached Council for funding to employ a part time Coordinator. At the same time the CAB took over the role of distributing Emergency Relief which had previously been handled by the Council. They immediately witnessed an increase in the number of people presenting to the Centre for assistance.

In 1996 the agency decided to change its name from the Hastings Citizen's Advice Bureau to the Hastings Community Information and Support Centre to better reflect the work of the agency and to fall in line with its sister Bureaus at Mornington and Rosebud who now all share similar titles.

In September 2009, Western Port Community Support moved from its long standing home in King Street to its present location at 185 High Street, changing its name to Western Port Community Support.

Western Port Community Support services have been developed in response to the community requirements and over the years has provided much needed support services to our local disadvantaged community by way of direct aid and crisis intervention.

Western Port Community Support is managed by a volunteer Committee of Management, we have approximately 30 volunteers and three part time staff and still remain the first point of contact for people requiring information and support in the Western Port area. The volunteers come from all walks and bring valuable work ethics to Western Port Community Support. The one thing they all have in common is their enthusiasm, dedication and willingness to be a part of a team.

Western Port Community Support services have developed in response to the community requirements and over the years has provided much needed support services to the communities disadvantaged including direct aid and crisis intervention.

Western Port Community Support is managed by an independent volunteer Committee of Management, a part time Manager, Coordinator of Volunteers/Office Administration, Case Worker, who provide assistance to Western Port Community Support clients.

Our volunteers all have different life experiences and bring valuable work ethics to Western Port Community Support. The common denominator is their enthusiasm and willingness to be a part of a dedicated team and to help the Western Port community.

Western Port Community Support is able to provide all their services through generous community donations, own fund raising, grants from Local and Federal Government and generous valued benefactors.



From left Babs Peters, John Fraser, Nanette Cuming & founding member Mollie Warren

Aims and Principles

Western Port Community Support aims to provide a comprehensive Emergency Relief, material aid and personal support service to people who are in crisis due to poverty, sickness, suffering, distress, misfortune, disability or helplessness. This is a free, confidential, impartial and independent service. The organisation respects the client's right to make their own decisions.

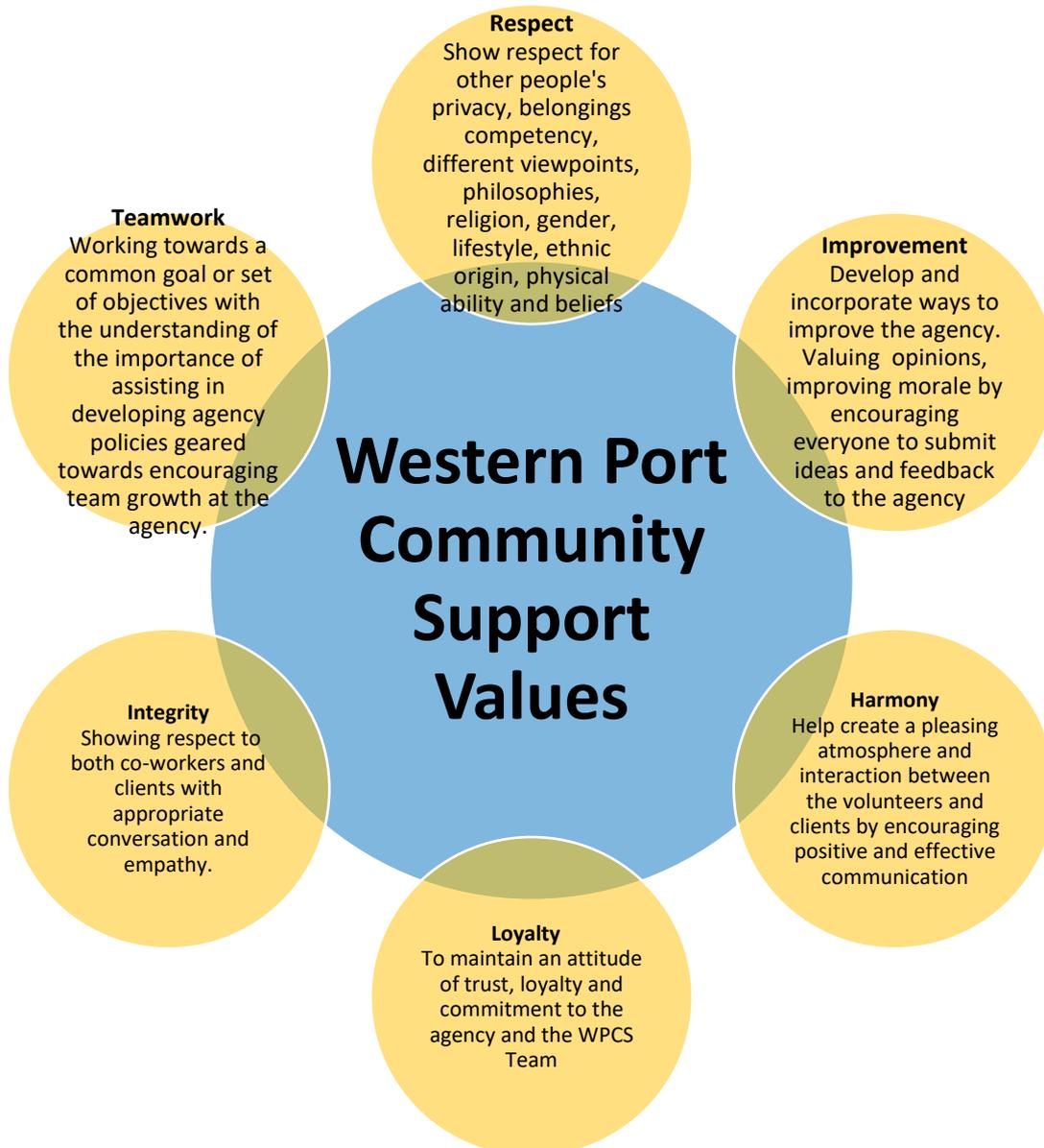
Statement of Purpose

Western Port Community Support was established for the purpose to provide Emergency Relief to the disadvantaged, homeless, frail and needy within the community for the direct relief of poverty, sickness, suffering, distress, misfortune, destitution and helplessness.

- This Emergency Relief includes food parcels, food vouchers, emergency accommodation, pharmacy assistance, travel and fuel vouchers, and assistance with utility, rental and medical expenses.
- To provide a comprehensive support, information and advocacy service.
- To co-operate closely with social and community welfare organisations with a view to using available services most effectively.



Western Port Community Support Values



The Organisation as of June 2019

EXECUTIVE COMMITTEE

President: Mike O'Grady (Retired May 2019)

Vice President: John Fraser

Secretary: Karen O'Grady (Retired May 2019)

Treasurer: Margaret Mildren

GENERAL COMMITTEE MEMBERS

Rev. Christine Barren

Caroline Matheson

Wendy Gamble

Alison Smyrk

Ann Sullivan

Mollie Warren

STAFF

Manager: Georgia Hourn

**Housing and Support Case Worker:
Kara Van Der Heyde**

**Co-ordinator of Volunteers and Administration:
Elizabeth Maher**

VOLUNTEERS

Reception

Pauline Allen	Angela Francis	Ann Sullivan	Anne Jolley
Denise Copeland	Georgia Hinch	Rachel Cook	Roger Cross
Casey Leadbeatter	Lynn Crawford	Mieke Breman Mert	Winifred Bodilly
Ann Burton			

Support Workers

Alison Smyrk	Wendy Gamble	Babs Peters	Caroline Matheson
Erica Churchill	Susan Hillman	Janet Round	Karen O'Grady
Michael O'Grady	Mollie Warren	Pat Hehir	Peter Stevens
Rhonda MacDonald	Ken Hart	Rozanne Baptist	

Other Volunteer Support Roles

Ann Sullivan - Tax Help	Lorna Angier – Pantry/Oz Harvest
Wendy Gamble - Tax Help	June King – Pantry/Oz Harvest
Rhonda MacDonald- Counselling	Rozanne Baptist – Pantry/Oz Harvest

RETIRED VOLUNTEERS

Karen O'Grady	Michael O'Grady	Ann Sullivan
Anthony Plumb		

Volunteers Hours

	<u>Total Hours</u>		<u>Total Hours</u>
Reception	1700	Administration	200
Community Support Worker	3400	Counselling	150
Second Bite Food Collection	204	Tax Help	96
		NILS	200
Committee	650	Professional Development	400
Pantry/Oz Harvest	350	Christmas Program	1000

TOTAL VOLUNTEER HOURS = 8350

Western Port Community Support Funding Partnerships

Western Port Community Support would like to extend its appreciation and gratitude to all the generous benefactors that have donated food, material items, money and In Kind support over the past year. All donations assist in funding our Emergency Relief program and other various programs within Western Port Community Support.

Emergency Relief is one of the core activities - we also have several other forms of assistance such as Telstra Vouchers (CISVic), and Op Shop Vouchers which are kindly donated by Holy Trinity Anglican Church and St Marks Op Shops, Balnarring. We also have many individuals and community groups within our local area who generously donate food and material aid.

Within the past year we have distributed food, material aid and emergency relief to our clients to the value of approx. \$175,000.00. We would like to say thank you to all our friends for supporting our work with generous regular donations. These valuable gifts help us provide the long-term support to our clients in the Western Port locality.

Major Funding Providers



Mornington Peninsula Shire



Australian Government

Emergency Relief Program



R.E. Ross Trust



Mornington Peninsula Foundation

2018 – 2019 Donor Acknowledgements

Andrews Foundation

BlueScope Steel

Crib Point Uniting Church Op Shop

Esso Australia – Long Island Point

Flinders Art Show

Flinders Lions Club

Hastings District Community Bank Branch – Bendigo Bank

Holy Trinity Anglican Church & Op Shop

Hastings Yacht Club

Igniting Change

Magistrates Court (Court Fund)

MSFIN Mums Supporting Families in Need

Sentinel Foundation

Share the Dignity

St Mark's Anglican Church & Op Shop

StreetSmart

Telstra

Westpac Foundation

Emergency Relief Donations- Material Aid

Western Port Community Support would like to thank the local community organisations, businesses, churches, schools and individuals for their ongoing support throughout the year. Emergency relief services are the core of Western Port Community Support. Without these contributions we would find it challenging to meet the ever increasing demand on our food resources. We appreciate the ongoing support that allows us to continue to assist us in the work that we do with the most marginalized members of the Western Port Community.

Community	Churches
CWA Balnarring	Balnarring Uniting Church
Hastings Western Port Rotary Club	Church of the Immaculate Conception Hastings
Somerville Community House Knitting Group	Crib Point Uniting Church
St John’s Retirement Village Knitting Group	Hastings Uniting Church
	Holy Trinity Hastings
	St Mark’s Anglican Church Balnarring
Schools	Local Business
St Mary’s - Hastings	Bakers Delight
	Revamped Jewellery
Food Rescue charities	
Foodbank	
OzHarvest	
Second Bite	



Vice President's Report

When I retired in February last year I did not for one moment imagine that I would be putting together an 'Acting Presidents Report' for the Association some 16 months later. Nevertheless, it has come to pass and it is reassuring that my skills in the industry have not gone into retirement as I thought they would.

The 1st April 2019 saw yet another great milestone for the organisation. We were celebrating our 40th anniversary in providing assistance to the community. What commenced as a Citizens Advice Bureau in 1979, primarily looking after Hastings residents, has evolved over the years into a more diversified agency encompassing the greater Western Port region.

The last twelve months have been very rewarding in many ways for Western Port Community Support. Our management team has been very active and this has seen a number of new programs become part to the stable of what the agency is able to offer its clients and the Western Port community at large.

In particular, the 'Housing and Homelessness' program has taken major strides in the first six months of 2019. Housing and Homelessness has been an issue that the agency has wrestled with for a number of years. It was with considerable good fortune that we were able to employ a highly regarded housing worker late last year. We were indeed thrilled to welcome Kara Van Der Heyde to WPCS. She has brought with her many years of experience in the field and in a short time was up and running and has subsequently been kept very busy.

WPCS is very grateful to the Mornington Peninsula Foundation for embracing the plight of the homeless in our service area. They have very generously agreed to fund the position of the housing worker for the next twelve months. We appreciate the foresight of the foundation for sharing our vision in wanting to improve outcomes for the homeless in our area.

Two of our other programs that continue to grow each year are the annual 'Education Assistance Program' and the communities 'Christmas Giving Program'. It has been an absolute delight to see the education program continue to grow and be able to keep up with the ever increasing demand that assists local families with school related expenses. Likewise with the support and assistance of the local community the Christmas program has continued to deliver on its goal of ensuring that hampers and toys are available to all those families that may not otherwise experience some 'Christmas Cheer'.

At the end of her current tenure of office our devoted Treasurer and bookkeeper of twenty years has decided to seek solace in retirement following her move to Ballan just over twelve months ago. Words cannot express the gratitude that the organisation has for Marg Mildern and her long term commitment to the agency in her executive role. Marg intends to remain on the Committee as a General member and we appreciate her continued input.

We are very proudly supported and associated with a diverse range of organisations, both large and small that value the quality work WPCS does. They support us either financially or in kind. We are indeed indebted to the Mornington Peninsula Shire for the ongoing substantive funding that permits us to pay the bills. We also thank the Federal Government for our base Emergency Relief funding. There is also a very varied range of other organisations, supporters and friends who tirelessly work with us ensuring that we have a well-stocked pantry and are able to provide other forms of important assistance to our clients.

To all the wonderful enthusiastic volunteers who are the back bone of the organisation a huge debt of gratitude is extended. You bring life, good humour and dedication into the building each day. We thank you and salute you.

To my colleagues on the committee of management, thank you for another year of commitment. Work is being done to maintain good governance ensuring that WPCS is in the best position possible to provide quality programs and services to the community well into the future.

In conclusion, I must thank Georgia and her team for the exceptional job they have done this last twelve months. Georgia has provided seamless stability to the agency in her first 18 months as manager. A great job is being done, the team is keen and enthusiastic and is focused on providing the very best of service to the Western Port community.

Kind regards,

John Fraser



Manager's Report

It is with great pride that I am writing my second Manager's report and as I reflect upon the last twelve months I feel it is more appropriate to rename this report the Team report. Western Port Community Support is unequivocally a team effort and without any one of the "cogs in the wheel" we simply would not be the fantastic agency we most definitely have become. With 32 volunteers and 3 part time staff we have continued to work as a collaborative and focused collective, and for all their fantastic work I want to thank each and every one of the team.

This is my first full twelve months as Manager and as a team we have achieved and implemented so much in a relatively short space of time. Recognising and responding to the issues and needs of our local community has ensured Western Port Community Support has maintained relevancy in the provision of all programs, both new and established. This responsiveness inspired the birth of our Housing and Homelessness Program in January 2019 following a six month pilot to ascertain and affirm the need for this service. Homelessness and housing insecurity has become one of the more insidious struggles so many in our community are facing. With the generous financial support and belief provided by the Mornington Peninsula Foundation and Igniting Change we have been fortunate to be able to employ Kara Van Der Heyde as our Housing and Support Caseworker. Kara joined our agency in January and the volume of clients seeking housing support through the Housing and Homelessness Program has been unprecedented. The multitude of positive outcomes achieved is not only testament to the skill and dedication Kara has brought to our agency but evidence that homelessness and housing insecurity can be resolved and stabilised with appropriate resources and commitment. The program could not have been as successful without the additional financial support provided by the Sentinel Foundation, StreetSmart and the Westpac Foundation. Moving forward we have the capacity to continue the program for a further twelve months due to the ongoing and very much appreciated support of the Mornington Peninsula Foundation.

Another additional new program WPCS now provides is free financial counselling. As part of the service delivery of the Casey North Community Support and Information Financial Counselling Consortium, financial counselling is available one day each week at our agency. Trained financial counsellor Lisa Hansen has been a much welcomed addition to our Thursday outreach services team and she has been kept very busy assisting our local community to navigate complex financial issues and concerns.

In June 2018 we launched our NILS program and with the dedication of our two trained volunteer NILS workers, Alison Smyrk and Wendy Gamble, this program continues to grow and contribute to the bevy of support options our agency offers.

In terms of funding we must acknowledge the long standing affiliation we have with the Mornington Peninsula Shire. The Mornington Peninsula Shire provide the essential funding to cover the recurrent operational expenses, imperative to the continued sustainability of the organisation. This partnership ensures we can provide essential comprehensive Emergency Relief services to our disadvantaged community and for this support we are eternally grateful.

Whilst our local shire provide the imperative operational funding, the Federal Government have committed a further 5 years of crucial emergency relief funding, concluding at the end of 2023. Western Port Community Support has continued to maintain membership in the CISVic Consortium, a cohort consisting of 29 agencies with our peak body CISVic as the lead agency. The CISVic Consortium remains the second largest federally funded Emergency Relief group in Victoria and, as a collective, the impact made to our vulnerable and disadvantaged communities is immeasurable. Western Port Community Support want to thank CISVic for their ongoing commitment to the shared cause, we appreciate all their toil behind the scenes to ensure the Consortium maintains its strength, capacity to provide and continued presence in the information and welfare sector.

Our longstanding affiliation with the R.E Ross Trust continued throughout the 2018/19 financial year and we again wish to acknowledge and thank the financial contribution provided to our agency for over 13 years. The R.E Ross Trust has availed funding to support our Crisis Program allowing us to assist clients with housing support, health, food and food vouchers, essential medications and material aid. This generosity has seen the trust inject over \$300,000 back into our local community and made an enormous difference to the lives of so many experiencing short term crisis situations.

Whilst our organisation is financially assisted by the aforementioned Trusts and larger funding bodies we are also extremely fortunate to be supported by many other benefactors who generously donate either financially or in kind to our various programs. A comprehensive list of those individuals, church groups, trusts and businesses has been included in this annual report and we wish to extend a thank you to each and every one. The generosity and commitment shown by our local community is always so humbling and our service provision would be severely restricted without this ongoing support.

In conclusion I want to commend and thank my two amazing colleagues, Liz Maher and Kara Van Der Heyde who have shown nothing but professionalism and commitment whilst contributing to the much needed joviality and laughs necessary every day.

Whilst there seems to never be a dull moment in the work we do, the opportunity to have likeminded team mates and friends who can share the load when needed, and provide emotional support and understanding to each other is imperative.

I would also like to thank our outgoing Committee of Management and recognise them for their support and acceptance of the many changes this year has witnessed. Change in any format is often met with resistance yet the open mindedness and belief the Committee have shown the Management team has allowed Western Port Community Support to grow and develop in response to the community needs and issues.

As we embark on addressing the needs of our local community I am optimistic that the next 12 months will see Western Port Community Support maintain progressive change and development, and continue to make positive impact on the local disadvantaged community.

I am ever grateful to lead such a fabulous organisation and look forward to next twelve months with great fervour.

Regards

Georgia Hourn



Housing and Support Case Worker Report

With great excitement I returned to Western Port community Support as a paid staff member in January 2019. Employed as the caseworker to deliver the Housing and Homelessness Program I have been overwhelmed by the volume of clients presenting to access this support.

The aim of the 'Housing and Homelessness Program' is to assist those clients who require access to the essential human need for stable, affordable, secure and accessible housing.

In an endeavour to assist this target group to become socially connected it is imperative to address not just housing needs but also take into consideration the many underlying and complex issues that have in many cases kept them excluded from support networks.

The demand for the program has been extremely high and therefore at times quite challenging yet we have had some amazing and positive outcomes for many vulnerable clients who would otherwise have remained homeless or at high risk of homelessness.

Throughout the 8 months the program has been open I have case managed 106 clients/family units and assisted these clients with a variety of issues including family violence related homelessness, intensive advocacy with external agencies such as Centrelink, mental health services and aged care services, completed and submitted Government Priority Housing applications, assisted with the provision of swags, food, meal vouchers and extensive range of material aid, transport assistance, and numerous instances of financial support for rental arrears and rent in advance.

In the first 8 months the Housing and Homelessness Program has achieved the following:

- Has case managed 106 at risk/homeless housing clients
- Has participated in 1169 client contact sessions (phone or face to face)
- Has housed 28 homeless clients
- Rescued/stabilised 22 high risk tenancies
- Referred/completed 9 homeless clients for 'priority' public housing applications
- Currently managing 29 homeless and/or at high risk of homelessness clients.

On behalf of all the clients I have assisted through the provision of this program I want to extend thanks and gratitude to all the funders who have financially supported the program. With their support and belief housing and homelessness support is now easily accessible to our local Westernport community.

Regards

Kara Van Der Heyde



Co-Ordinator of Volunteers Report

This last year has gone by so fast, you do have to wonder where time goes!

Over the past year I feel that I have really settled into this role. I really enjoy getting to know and working more closely with our volunteers. Having Kara join the team has definitely relieved a lot of stress that Georgia and I had felt the previous year.

We are fortunate that we have a great team of volunteers who work diligently during their shift and are always more than happy to fill in when one or more of our volunteers take off for the winter or on a well-deserved trip away.

Over the last year we have had 13 receptionists, 15 support workers and 3 pantry/Oz Harvest helpers. We have seen 4 volunteers retire. It is always a sad time when people leave but we know that they have enjoyed their time here at Western Port and are moving on to continue to volunteer in other ways within the community.

I often hear our volunteers talk about their experiences, here is what they have to say, *"I really love working at WPCS as the people I work with are so friendly and create a great relaxed environment"*.

"My purpose for volunteering at WPCS is to give back to the community in a caring and spirited way".

Training has been very successful, informative and we always seem to learn something new. I appreciate the number of volunteers who give up more of their time to attend training.

Our 2018 Christmas party was a huge success, the food was delicious and the venue was amazing. It is always great to hear the chatter and laughter of volunteers getting together outside of the agency walls.

I would like to thank my work colleagues, the Committee and our wonderful group of volunteers who have all been a great support to me in the last year.

Kind regards
Liz



Training Highlights

- August 7th 2018** RDNS Homeless persons program
- October 17th 2018** Education Assistance Information Session
State School Relief Agency
- February 12th 2019** WAYSS
Homeless and Housing Program Information Session
- March 28th 2019** CISVIC, Vital, Volunteer Information Talking and Learning
- April 17th 2019** WPCS 40th Birthday Celebration
- May 13th 2019** WELLWAYS

Christmas party 2018



The beautiful view from our venue,
Safety Beach Yacht Club

Volunteer Profile – Pauline Allen

Pauline joined our organisation in 2016 and is one of our valued receptionists. Pauline has also been very active in training up new volunteers to learn about all the ins and outs of reception life here at Western Port, which we are very grateful.

Pauline has come to us with a wealth of employment knowledge. She spent many years working for the Dept of Human Services, in the Child Support department. As part of her role Pauline would refer clients to outside agencies and Western Port Community Support was one such agency.

After retiring Pauline decided she would like to start volunteering and she remembered that Western Port Community Support was in her town and the rest is now history. Pauline enjoys her work as a receptionist and all round office girl and the challenges that this can bring.

Pauline enjoys working and interacting with the team, clients and other organisations that co-locate in the centre.

“I enjoy giving back to the community and take pride in helping each year to make up and give out Christmas hampers and toys at the annual Christmas giving program”.



Western Port Community Support Services

Tax Help

The Tax Help program is supported each year by the Australian Taxation Office. Each individual agency manages their own Volunteer Tax Helpers to ensure that the day to day resources are in line with the ATO requirements. For 2018 we were very fortunate to have Wendy Gamble and Ann Sullivan who generously offered their time once again as our Tax Helpers. This program is on offer to low income residents of the Western Port area for the period July through until October each year.

No Interest Loan Scheme

In 2018 Western Port Community Support joined the Victorian No Interest Loan Scheme (NILS). NILS loans are offered with support from Good Shepherd Microfinance, the Australian Government and NAB. WPCS is now able to offer client support in applying for a no interest loan. Loans for amounts of up to \$1,500 are available for essential goods and services. These may include white goods, furniture, medical and dental services, educational expenses or car related expenses. The loan application is very detailed, the prime objective being to assess if the applicant can afford to pay back the loan without undue hardship being placed on them. Loan repayments start as low as \$20 per fortnight for a 12 -18 month period. We have two trained Client Support workers in Wendy Gamble and Alison Smyrk.

Counselling

The WPCS counselling service is an initiative to assist and improve the mental health of vulnerable and disadvantaged people through short-term personal counselling interventions. This service is offered free to residents of the Western Port region. It is provided in a safe and confidential environment by our qualified volunteer counsellor Rhonda. Rhonda offers counselling services to clients referred to her through WPCS support workers and external referrals that may come from other local agencies. Clients come with a wide range of mental health concerns, including: stress, anxiety, anger, depression, low self-esteem, grief and generally have difficulty in coping. Sessions provide the client with emotional support and an opportunity to explore their feelings, thoughts, strengths and challenges and for the opportunity for them to learn strategies in managing on a daily basis. Many thanks to the WPCS Management team and all the volunteers for their ongoing support for this valuable service.

Western Port Community Support Inc. Co-Located Services

Peninsula Legal Centre



Peninsula Community Legal Centre (PCLC) provides a visiting service to Westernport Community Support on alternate Fridays.

PCLC is an independent, not-for-profit organisation that has been providing free legal services to Melbourne's south-eastern communities for over 40 years. The Centre helps people use the law to protect and advance their rights, offering legal information, advice, ongoing legal assistance and representation. Ongoing assistance is targeted to assist clients who are experiencing disadvantage. In addition to its general legal services, the Centre operates programs and services in family law, family violence, fines, private tenancy, rooming house outreach, civil and criminal law, with a social worker and a visiting financial counsellor to support the legal programs.

PCLC also conducts community legal education, community development and public advocacy activities.

This free service is available to Western Port residents, by appointment. PCLC can be contacted on 9783 3600 or for 059 callers on 1800 064 784

Stepping Up



Stepping Up, Frankston Mornington Peninsula (FMP) Partnership offers services to clients ranging from age 16 years and older at no-cost. Services provided includes therapeutic counselling and a non-residential withdrawal service by professionally qualified and highly experienced staff.

Stepping Up services the needs of thousands of community members by providing individualised support that helps people take control, improve the quality of their lives and face the future with confidence. Our staff will encourage participants to share responsibility for their own recovery. Stepping Up has significant experience in working with marginalised people with complex needs such as people with Alcohol and Other Drug (AOD) problems, Mental Health issues, Intellectual Disabilities, Acquired Brain Injuries, Families, Job Seekers and those involved with the Criminal Justice System. Stepping Up also provides a 7 week recovery group from its Rosebud site.

Stepping Up is based at WPCS on Monday and Friday. They also have locations in Frankston and Rosebud. Stepping Up has been based at WPCS for several years and have excellent working relationships with the staff from the other agencies based at this location. Referrals to Stepping Up are made via the regional intake service number 1300 665 781.

JobCo



JobCo. Employment Services Inc. is a not for profit incorporated association that has operated for over twenty years, initially as a dedicated employment assistance and support service for people with mental health issues. Over time, we expanded to offer services to address many barriers to community and economic participation including workplace modifications advice, Indigenous capacity building, vocational support programs and community mental health, including helping people with substance abuse and homelessness issues. As part of our Disability Employment Services program, we assist people from various backgrounds who live with an illness, injury or disability to prepare for, find and keep a meaningful job. At JobCo we tailor our assistance to your needs and create individual plans that incorporate achievable career milestones and goals. We work with you to recognize your skills and ensure that together we find the right job for your needs. We use extensive networks, including working with employers and the wider community. JobCo takes an empowerment approach, coaching participants to develop independence and control over their personal recovery journey.

JobCo are open to any referrals. Please contact Tori Aston or Gabe Day for any assistance. Gabe Day is available every Tuesday at WPCS.

Frankston – (Monday – Friday) 10A Keys Street, Frankton, VIC 3199 (03 8781 4100)

Mornington - (Mondays) Mornington Community House. 11 Albert Street, Mornington, VIC 3931

Hastings - (Tuesdays) Western Port Community Support. 185 High Street Hastings Vic 3915

Rosebud (Wednesday- Friday) Southern Peninsula Community Support and Information Centre. 878 Point Nepean Road, Rosebud, VIC 3939

Campbell Page



Campbell Page is a not-for-profit organisation dedicated to making a difference in our communities. We believe that everyone deserves a chance to be seen, a chance to be heard and a chance to thrive. The people we work with are from all different backgrounds and walks of life – our vision is to support them into great jobs and a brighter future. We know that finding and starting a job can make a positive difference in someone’s life and their wellbeing for the long term. Everyone deserves an opportunity and we help people overcome challenges so they can be the best they can be. For over thirty years, community has been at the heart of what we do. We partner with others who want to make a difference, so that we can help people in bigger and better ways. We provide disability employment support and employment services in our communities, as well as community development, youth, Indigenous and family programs.

Talk to us today. 1300139 920 or hello@campbellpage.org.au

Christmas Giving Program

Another very successful Western Port Christmas Giving Program was conducted once again. This year 350 food hampers plus toys to 400 children were distributed to local needy families and individuals. This program not only benefits those that receive but gives the opportunity and much satisfaction to those that are looking for a means of providing some Christmas cheer into the Western Port area.

Many thanks to those organisations & individuals who donated food, toys and money that made the program this year another great success. Without this generosity this program would not be possible.

Many thanks to all the volunteers who worked to make this event a reality. The large contingency of volunteers gave of their time and effort in attending planning meetings, transporting food & toys to the Hastings Hall, packing hampers, sorting toys and distributing the hampers and toys from the Hastings Hall. This is a great community effort involving not only organisations but also individuals. Many thanks to Western Port Community Support for once again auspicing the program.

2018 Christmas Giving Donor Acknowledgments

Community	Churches
Balnarring Lions Club Flinders Lions Club Lifestyle Retirement Community Hastings Mornington Lions Club Mornington MRC Foundation Mornington Peninsula Christmas Giving Group Peninsula Health Community Care Southern Peninsula Food for All St John's Retirement Village Toy Makers St Vincent De Paul Society – Western Port Woodworkers of the Southern Peninsula	Crib Point Uniting Church Holy Trinity Anglican Church – Hastings Our Lady's Star of the Sea Catholic Church - Cerberus St Mark's Anglican Church - Balnarring Uniting Church Knitting Group - Crib Point Uniting Church Western Port Opportunity Shop Western Port Catholic Community Parish Western Port Uniting Church Parish
Businesses	Schools
BlueScope Steel Employees Bunnings Hastings Downer EDI works Ray White Real Estate Hastings Steam n Mugs Hastings Stockdale and Leggo Real Estate Hastings Tyabb Village Childrens Centre Woolworths Staff Somerville & Hastings	Balnarring Primary School Baxter Primary School Somers Primary School
	Government
	Frankston Magistrate Court Staff Mornington Peninsula Shire Mornington Peninsula Shire - Staff

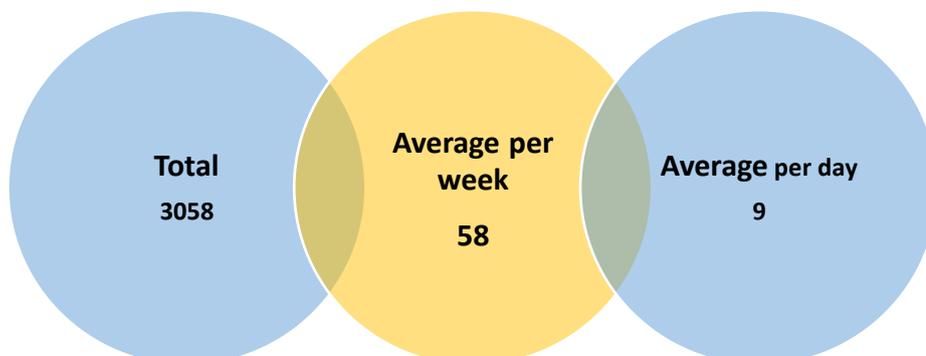
Western Port Community Support provides emergency relief and support to marginalised individuals and families who are experiencing difficulty within the Western Port community, the area and postcodes covered are detailed below:

Areas and Postcodes Covered by Western Port Community Support			
Balnarring	3926	Hastings	3915
Baxter	3911	Red Hill	3937
Bittern	3918	Shoreham	3916
Cerberus	3920	Somers	3927
Crib Point	3919	Somerville	3912
Flinders	3929	Tyabb	3913

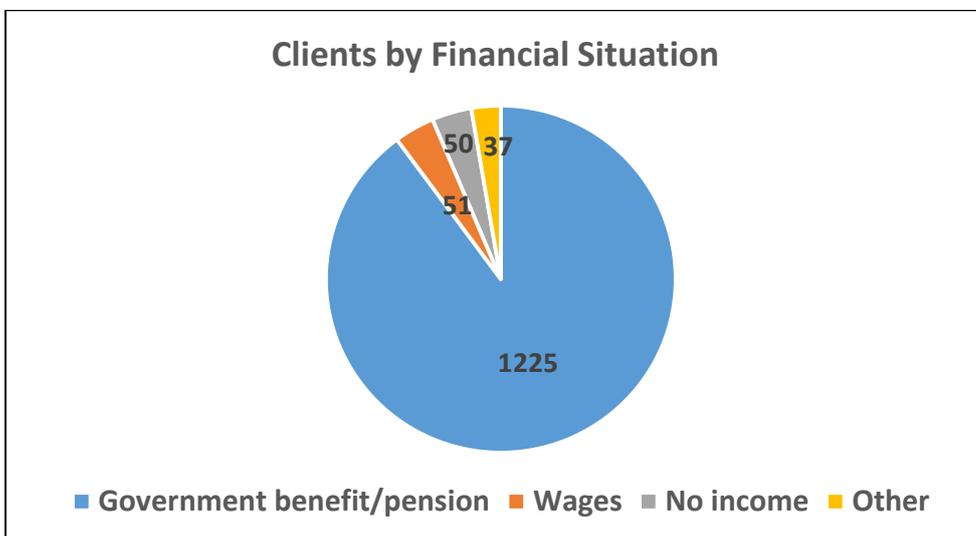
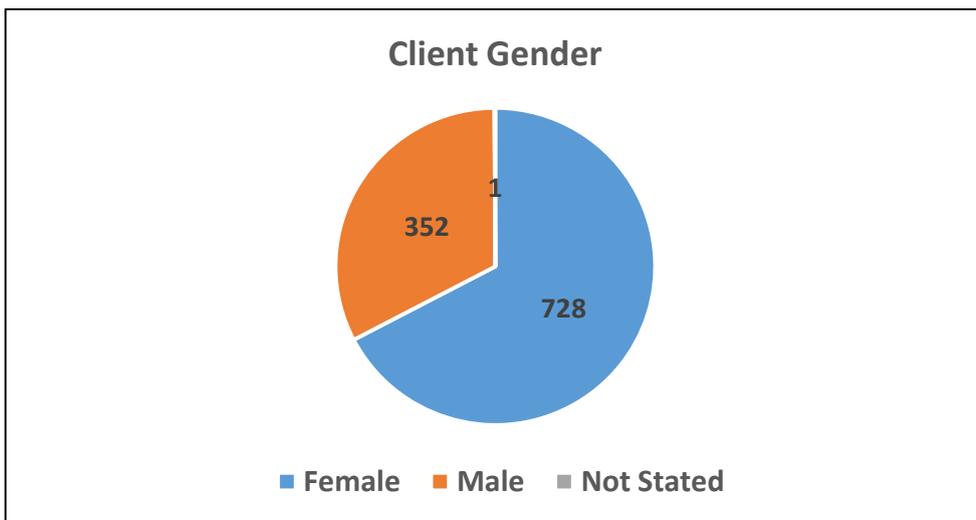
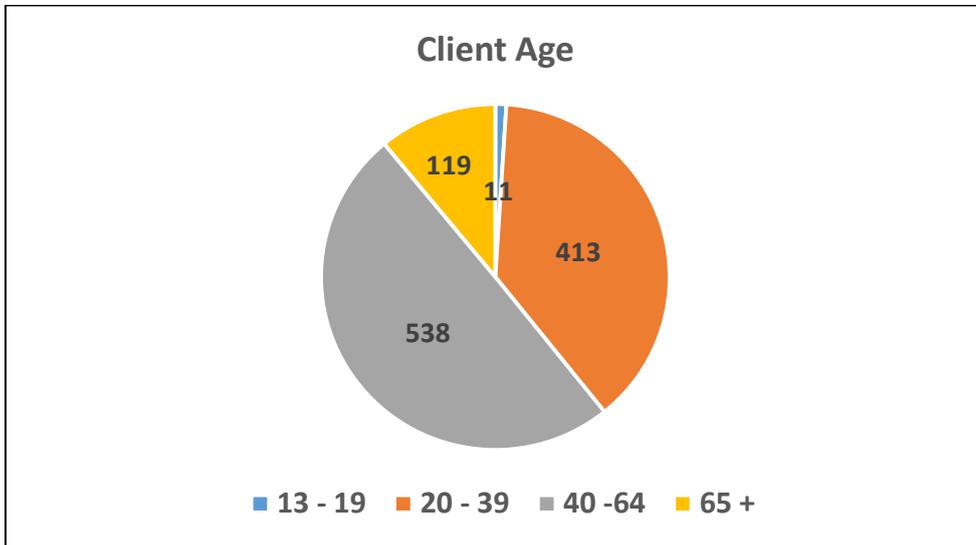
Statistics

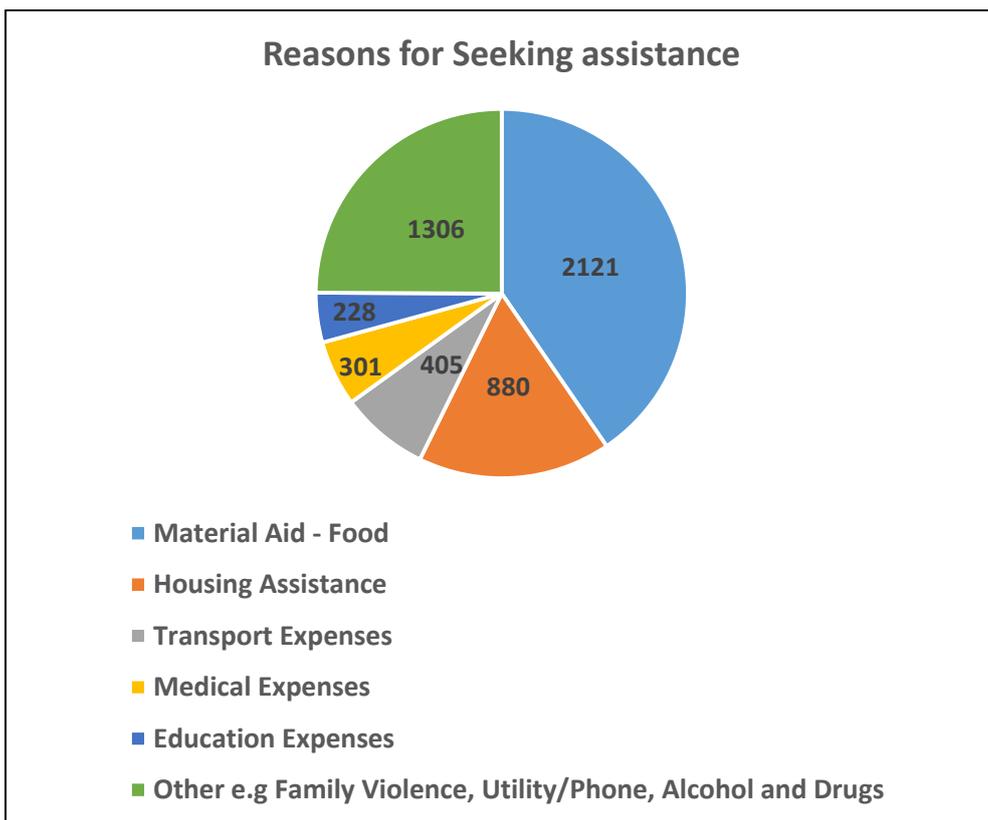
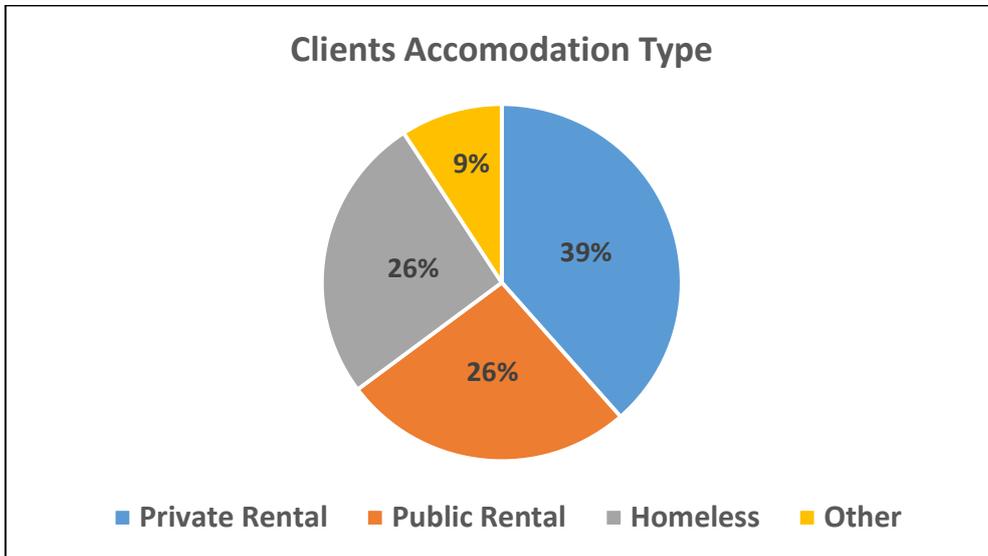
Western Port Community Support collects and maintains statistics that can be used to provide a very comprehensive overview of the people and issues dealt with on a daily basis. The statistical information collected includes the following:

Emergency Relief Visits



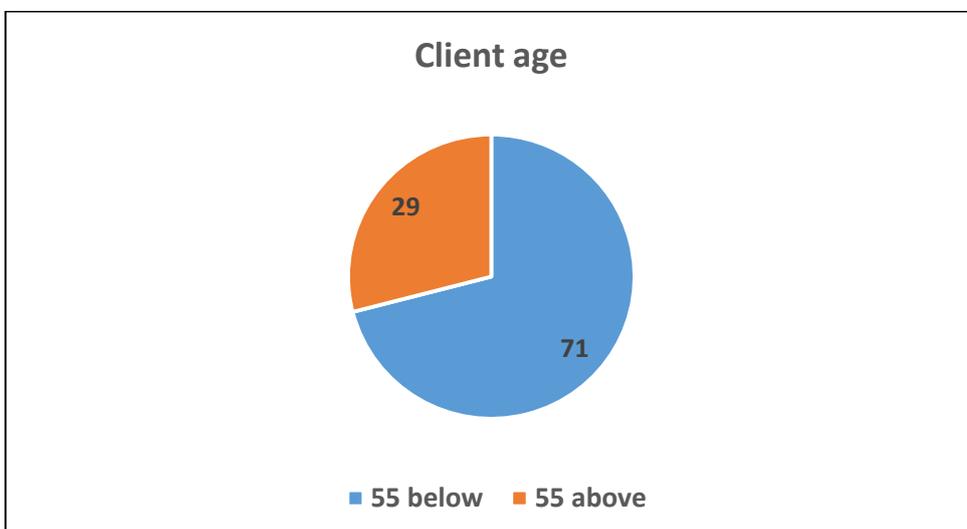
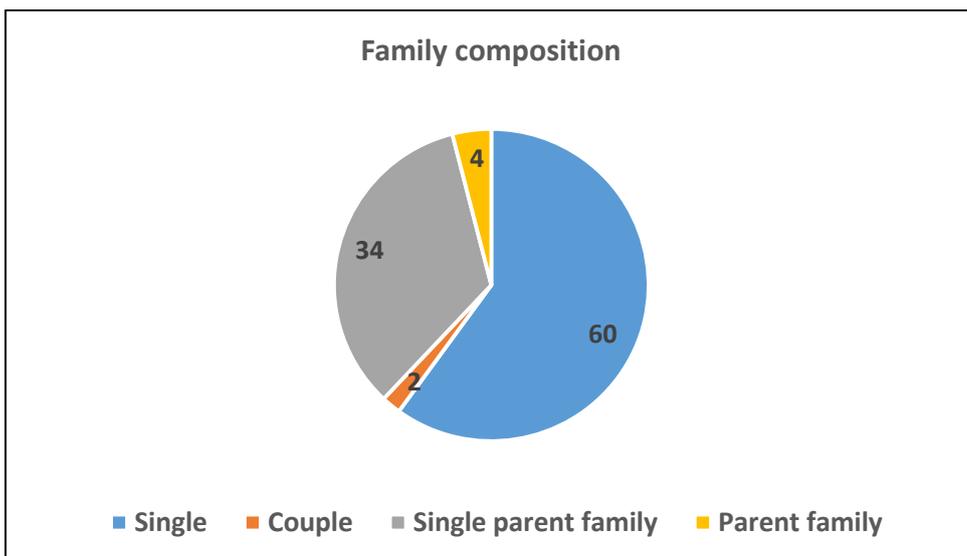
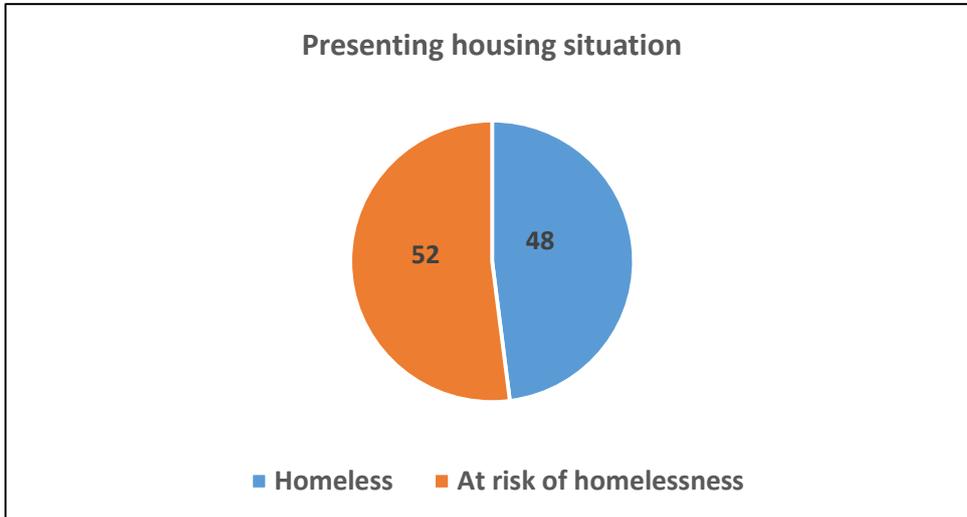
Client Information





Housing and Homelessness Program

Number of Casework Clients: 101



Education Assistance Program 2018 - 2019

